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2018 **Customer Service Announcements**

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The fax is shared so please do not fax credit card details. Please email or telephone us with this information. Please direct all orders, renewals, claims or queries to the above address.

Journals & ePackages

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We have introduced a new "Consolidation Print" option. For 2018, we offer the following:

Print and Online: print copies plus online access
Online: Online-only access by institution
Consolidated Print: Online access during the year then a single bound print copy of all issues approx. 3 months after the final issue is published.
Online Packages for journals & books: Highly Discounted. Please contact us for details

IMPORTANT NOTICE for Next Year: Please note that from 2019, in addition to Online Only, we will only offer a Consolidated Print option whereby all issues will be bound into one volume and despatched upon publication of the final issue of the volume year.

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Journals: Our Online Only subject packages offer significant discounts (25% - 60%) on regular prices and can be tailored to an institution's preferences. Please contact us for further details.

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If a Library/Licensee maintains or provides service to users that are outside of one single geographical contiguous location, or multiple departments that operate independently of the parent institution, then the library/Licensee may need to obtain a multi-site or consortium license. Please contact us for further multi-site details and pricing.

Consortia

Library consortia should contact Yvonne Nazareth to discuss options

Frequency Changes

Health and Social Care Chaplaincy moves to 3 issues per year

New to Equinox 2017/2018

Please see attached price list for further details

Archaeological and Environmental Forensic Science

Body and Religion

Instructed Second Language Acquisition

Journal of Language and Discrimination

NEW: Equinox's eBook platform offers libraries a number of ways to access our new and backlist titles online for the first time. We offer in excess 230 titles. New titles are added upon publication. We normally publish a total of between 30 and 50 new books each year.

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All orders must be pre-paid. Our preference is for payment by Paypal as it is secure, fast and there are no costs to the customer as there are with bank transfers.

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Cancellations or request for refunds should be sent to our Sheffield address or journals@equinoxpub.com

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Libraries cancelling online subscriptions are normally eligible for archival access to issues they previously subscribed to via Portico or by other arrangements agreed with Equinox.

Taxes

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Prices are Exclusive of VAT.

All VAT registered EU customers must supply VAT number or proof of exemption or VAT will be added to applicable subscriptions at the current rate.

Online and Combined Print + Online subscriptions for bill-to addresses within the UK are subject to the following VAT from 1st Jan 2011:

For Online-only subscriptions, please add 20% (or current VAT rate) to the full list price.

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